



Attachment 09.4

COST PROPOSAL AND NARRATIVE FOR CATEGORY 4 - VALUE ADDED SERVICES

Per Attachment 02, Scope of Work, VII. Offerors may propose value added services related to Offender Electronic Monitoring. The Lead State and NASPO reserves the right not to allow additional services proposed by the Contractor in the Master Agreement.

Awards for Category 4 will not be given to Offerors who do not also qualify for an award in Category 1, 2, or 3.

Contractors awarded Category 4 may not provide Category 4 Services to Purchasing Entities who are not also utilizing the Contractor's services from Category 1, 2, or 3.

Offerors shall provide cost and a narrative for all Value-Added Services proposed. This narrative must be accompanied by all proposed pricing. The written narrative must include an overview of the proposed Value Added Service(s), functionality, system requirements, benefits to the Purchasing Entity, how it aligns with services proposed for Category 1, 2, or 3, and any other necessary information pertaining to the Value-Added Service(s).

SENTINEL RESPONSE

Sentinel understands that the needs of an agency monitoring an offender population can change. Therefore, Sentinel offers the following optional services that can be added to the program. In this section, Sentinel has provided overviews regarding value-added technologies and services that may be of interest or improve the benefits or services to the Participating Entity. Our goal is to draw on our industry experience to provide the Participating Entity with a world-class program that will allow it to continue to perform its goals and objectives, while giving access to state-of-the-art monitoring technology and web-based monitoring services. Within our proposal, Sentinel has provided information on our capabilities and solutions to meet the program's needs while below we have provided specific value-added offerings proposed by Sentinel, which clearly separate us from other providers. All of the mobile applications listed below could be used as low-risk monitoring and supervision tools for Purchasing Entities utilizing Category 1, 2 or 3 services.

SHADOWTRACK® SHADOWVOICE

ShadowVoice is a voice verification solution utilizing biometric technology to verify the client's identity and location simultaneously. The solution works by analyzing the unique characteristics of a person's speech, such as speed, accent, tone, pitch, etc., and creating a voiceprint or voice template. When the enrolled client speaks again, their voiceprint is compared to the stored samples to verify their identity. ShadowVoice is used as the primary form of verification for all curfew/interview calls and can be paired with the ShadowLocate and ShadowFace solutions. If voice verification fails, facial recognition is automatically triggered.

SHADOWTRACK® SHADOWINTERACTIVE

ShadowInteractive allows a client to answer a series of configurable questions without having to meet face-to-face with agency supervising personnel. Before answering any questions, the client must pass facial recognition or voice verification. A location is also obtained and compared against the zone associated with their schedule. Upon success of verification, the client will answer a set of preconfigured questions determined and/or customized by the agency by typing the answers on their mobile device, speaking the answers using the device microphone, or calling into the Shadowtrack Interactive Voice Response (IVR) software. ShadowInteractive provides an efficient and easy way for clients to report on their set schedule; officers are immediately made aware of any client-made updates as well as the client's location and any exceptions noted.

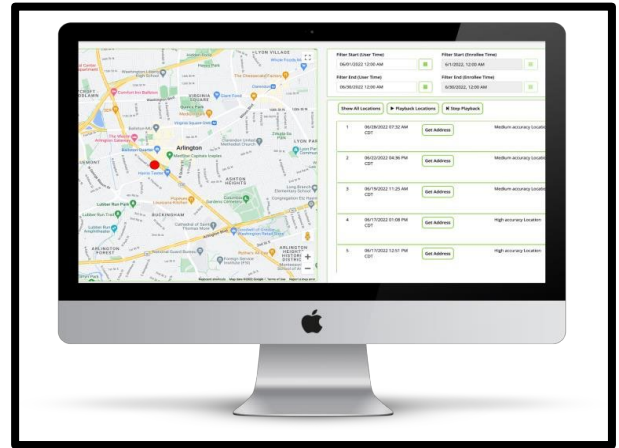
**Request for Proposals for
ELECTRONIC MONITORING**

Issued by the **State of Nevada**
Solicitation Number 99SWC-S3474



SHADOWTRACK® SHADOWLOCATE

Shadowtrack's location module is four-pronged, allowing for a location with voice, face, fingerprint, or location of the client's location only. ShadowLocate determines location using GPS and Wi-Fi technology on the mobile phone. Using biometric technology, Shadowtrack confirms the client by voice or facial verification. Additionally, fingerprint verification is available (Android devices only). This service is incorporated in curfews but is also used "in the moment" or with scheduled location attempts created by agency supervising personnel from the ShadowtrackONE dashboard or User/Officer App. Agency supervising personnel can listen to the voice print or view the facial recognition for each call. Agency supervising personnel can also require a return call from the client to further guard against spoofing.



SHADOWTRACK® SHADOWVIEW

ShadowView provides a two-way video session initiated by agency supervising personnel. A location is captured when the client answers the call and is viewable in real-time. Agency supervising personnel can request clients use the camera 'flip feature' during the session to reveal what you would see during a typical visit. Agency supervising personnel have the same ability to flip their cameras around, perhaps to show a document, etc. The signal strength of both phones is revealed on the User/Officer's App. Additionally, agency supervising personnel can see if the client's microphone or camera is turned off. Agency supervising personnel have the same ability to turn off the microphone or camera on their side. Agency supervising personnel entries created during or after the call, along with an auto-populated note providing details such as date and time stamp of video session, call duration, and GPS coordinates of the client's location are generated and saved in the ShadowtrackONE platform.



COSTS

MONITORING APPLICATION	Active Daily Rate for Services
Shadowtrack ShadowVoice	\$1.20 per active day
Shadowtrack ShadowInteractive Module and ShadowLocate Module	\$0.85 per active day
Shadowtrack ShadowInteractive Module, ShadowLocate Module and ShadowView Module	\$0.95 per active day